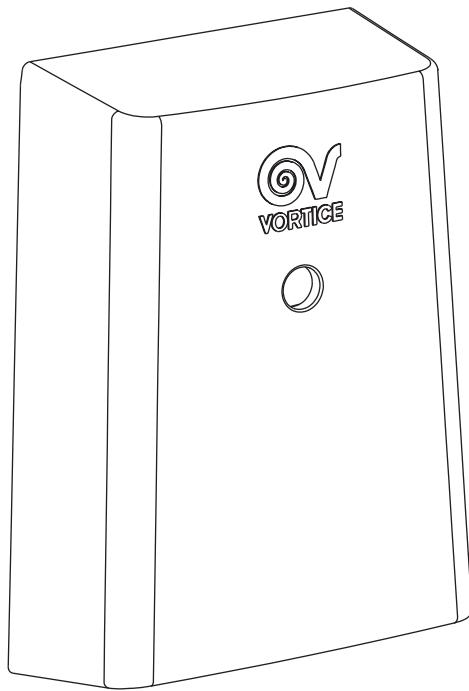


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## **S&G Dispenser**



## General information

### Description of the symbols

#### **Obligation**



Generic obligation



Reading the instructions is mandatory



Turn off the power is mandatory



Contact a professionally qualified electrician

#### **Prohibition**



Generic prohibition

#### **Danger**



Generic danger

### Purpose of the manual

This manual contains information on the use and maintenance of the appliance and provides useful information for the correct use of the appliance.



Before installing and using the appliance, read the warnings in this manual carefully

Vortice cannot assume any responsibility for damage to property or personal injury resulting from failure to abide by the instructions given in this booklet.

Following these instructions will ensure a long service life and overall electrical and mechanical reliability. Keep this instruction booklet in a safe place. Do not make modifications to this manual.

## Product description

The product you have purchased (hereinafter "the appliance") is a soap/gel dispenser, designed for installation above any washbasin. The appliance automatically dispenses single or multiple doses of liquid soap/gel when the integral infrared sensor detects hands being placed beneath it. Protect the appliance against direct sunlight and bright lighting, specially in outdoor installations in camp sites, building sites, swimming pools, etc.

## Compliance

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- These appliances are designed for use in residential and commercial properties.
- The appliance must be installed by a professionally qualified electrician.
- The electrical system to which the product is connected must be in compliance with applicable regulations.
- An omnipolar switch with a contact opening distance of 3 mm or higher should be provided for installation, enabling complete disconnection under overvoltage category III conditions.
- Products equipped with single-phase wiring (M) engines ALWAYS require connection to 220-240V (or only 230V where required) single-phase lines. Any kind of modification shall be considered as product tampering and shall nullify the relative warranty.

## Safety/Warnings



- After removing the appliance from its packaging, ensure that it is complete and undamaged. If in doubt contact an authorised Vortice service centre. Do not leave packaging within the reach of children or differently able persons.
- Store the appliance out of the reach of children and disabled persons if you decide to disconnect it from the power supply and use it no more.
- If the appliance malfunctions and/or develops a fault, contact Vortice immediately. Ensure that only genuine original Vortice spares are used for any repairs.
- The electrical power supply/socket to which the appliance is to be connected must be able to provide the maximum electrical power required by the appliance. If it cannot do so, arrange for a qualified electrician to make the necessary modifications.
- The electrical specifications correspond to the ones on the rating label.



- Do not use this appliance for functions other than those described in this booklet.
- Do not make modifications of any kind to this appliance.



- Certain fundamental rules must be observed when using any electrical appliance:
  - never touch appliances with wet or damp hands;
  - never touch appliances while barefoot;
  - do not allow the unit to be operated by unsupervised children or disabled persons.
- Should the appliance be dropped or suffer a heavy blow, have it checked immediately by Vortice.

## Installation

Fig. 1÷18

## Use

Fig. 19÷21

- The appliance works correctly with soaps and even viscous sanitizing gels; the appliance is not suitable for sanitizing or cosmetic products with a consistency similar to water, as the liquid may leak out in an irregular and uncontrolled way.
- The capacity of the glass is equal to 500 ml. The autonomy of a refill can reach 300 supplies, depending on the quantity set for a supply.
- If the sanitizing gel is very alcoholic (> 65%) it is recommended to keep the glass always closed with its original lid, to avoid evaporation of the alcoholic part of the gel and / or possible malfunctions of the appliance.

## Refill

Fig. 22÷29

- If the sanitizing gel is very dense, it tends to accumulate more on the bottom of the glass and therefore the appliance may stop dispensing gel even if the glass is not completely empty; this does not represent an anomaly and it is sufficient to recharge the glass to return to normal operation.

## Trimmers adjustment

Fig. 30÷35

- The two trimmers on the appliance allow respectively the adjustment of the activation distance between the hands and the infrared sensor, and the adjustment of the quantity of soap / gel dispensed.

## Maintenance and cleaning

Fig. 36÷47

## Important information on environmentally compatible disposal

**IN CERTAIN EUROPEAN UNION COUNTRIES THIS APPLIANCE IS NOT SUBJECT TO THE REQUIREMENTS OF NATIONAL LAWS IMPLEMENTING THE WEEE DIRECTIVE; CONSEQUENTLY, THERE IS NO OBLIGATION TO OBSERVE SORTED COLLECTION PROCEDURES WHEN DISPOSING OF THE APPLIANCE IN THESE COUNTRIES.**

### **Important**

This product conforms to EU Directive EU 2012/19/EC.

This appliance bears the symbol of the barred waste bin. This indicates that, at the end of its useful life, it must not be disposed of as domestic waste, but must be taken to a collection centre for waste electrical and electronic equipment, or returned to a retailer on purchase of a replacement.

It is the user's responsibility to dispose of this appliance through the appropriate channels at the end of its useful life. Failure to do so may incur the penalties established by laws governing waste disposal.

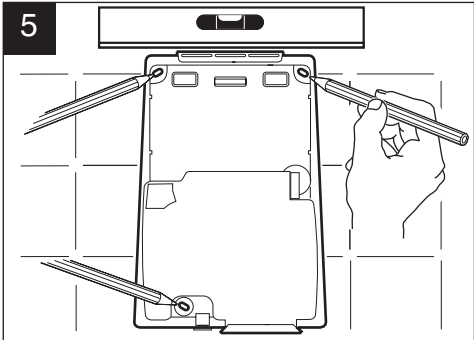
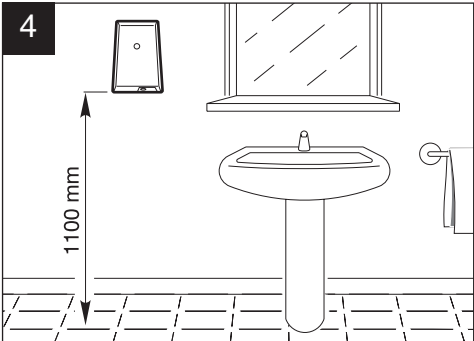
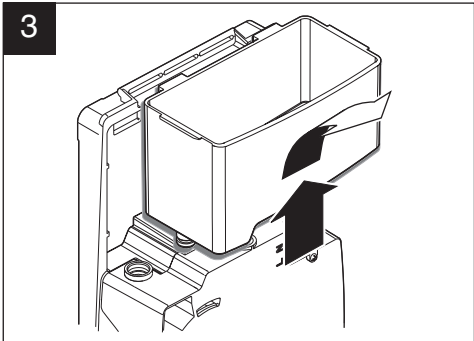
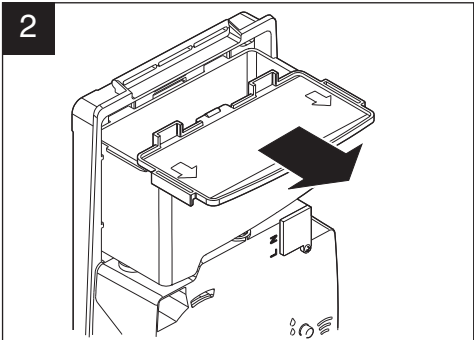
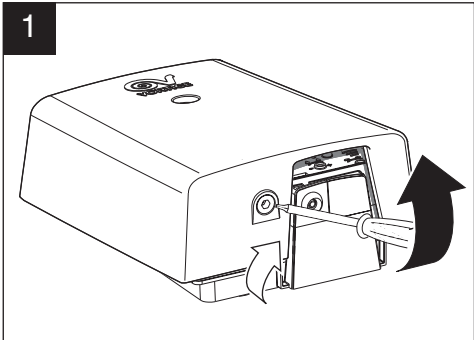
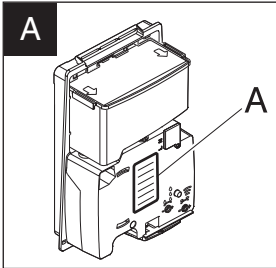


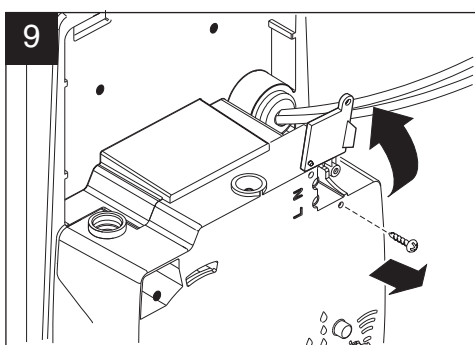
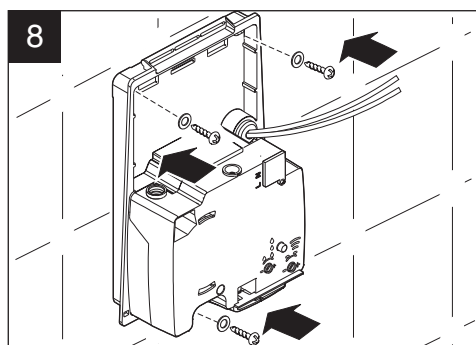
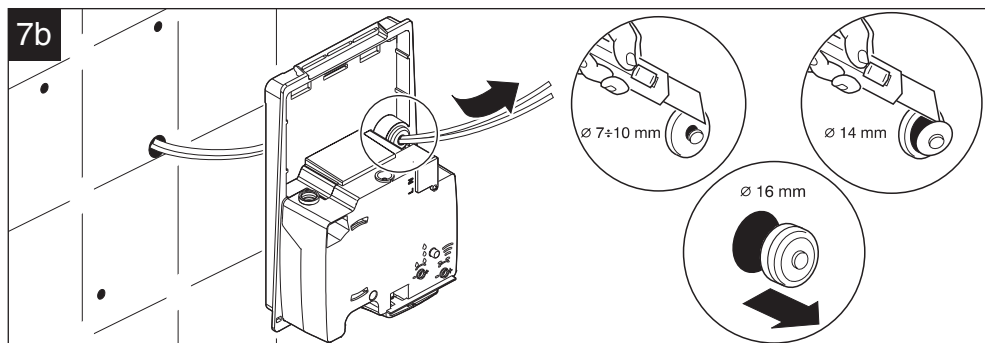
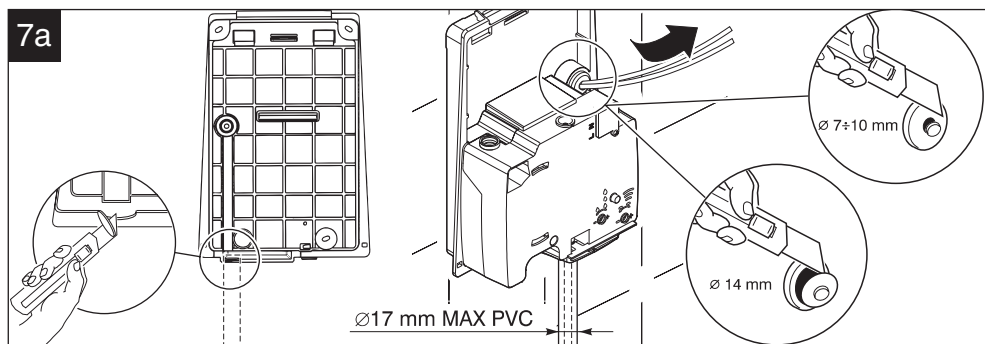
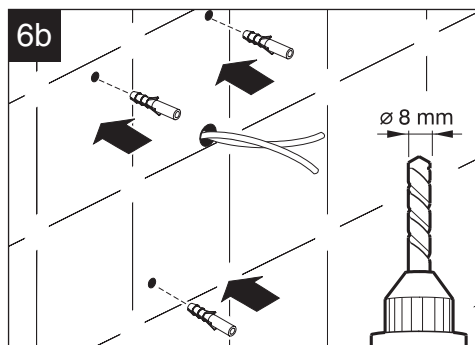
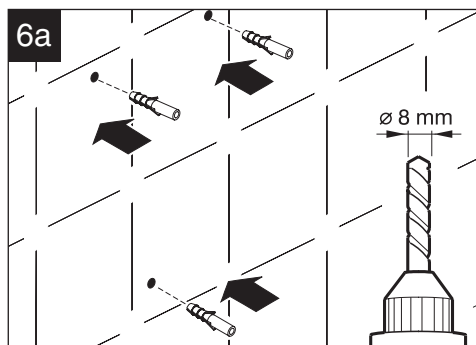
Proper differential collection, and the subsequent recycling, processing and environmentally compatible disposal of waste equipment avoids unnecessary damage to the environment and possible related health risks, and also promotes recycling of the materials used in the appliance.

For further information on waste collection and disposal, contact your local waste disposal service, or the shop from which you purchased the appliance.

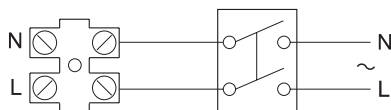
Manufacturers and importers fulfil their responsibilities for recycling, processing and environmentally compatible disposal either directly or by participating in collective systems.

**Figures**

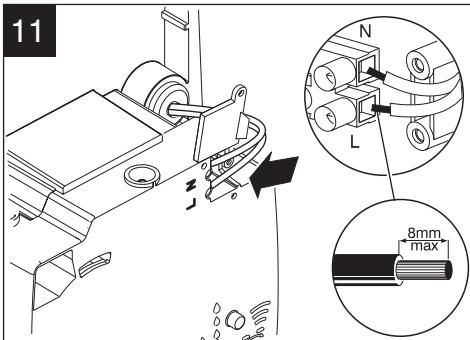




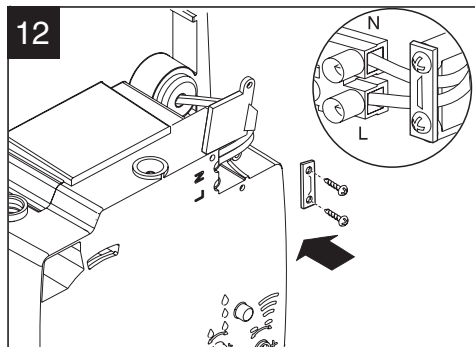
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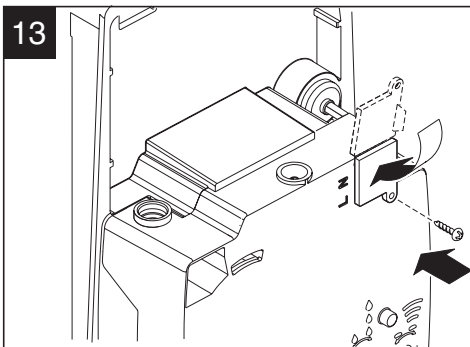
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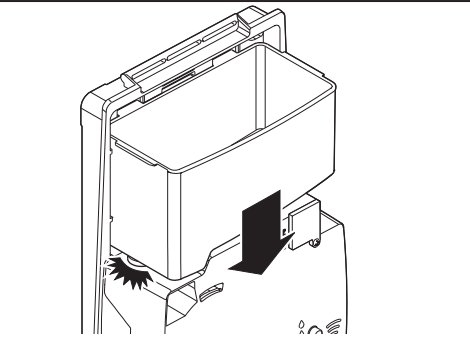
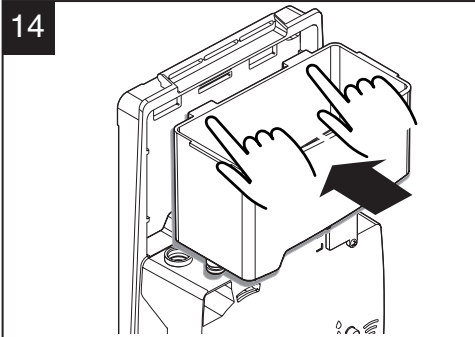
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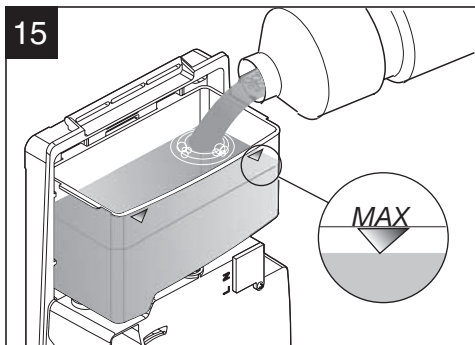
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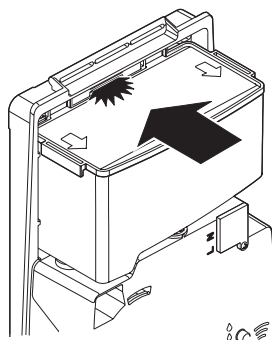
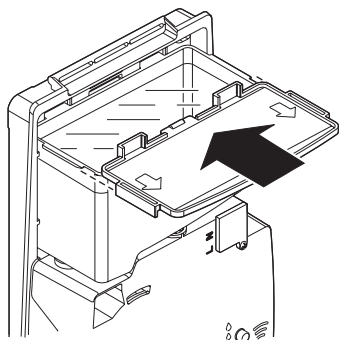
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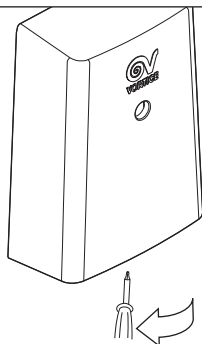
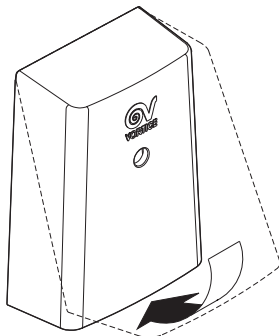
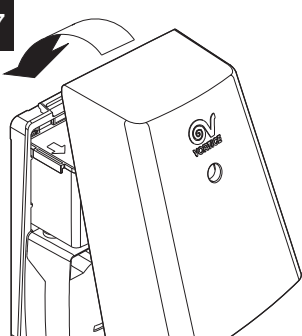
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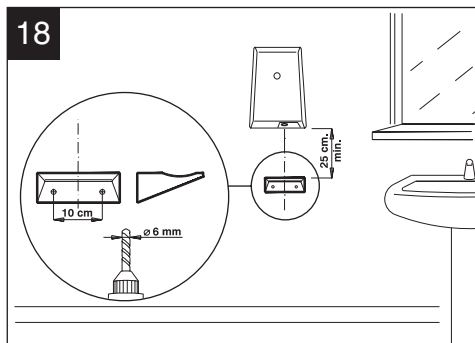
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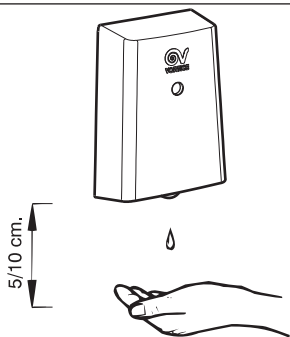
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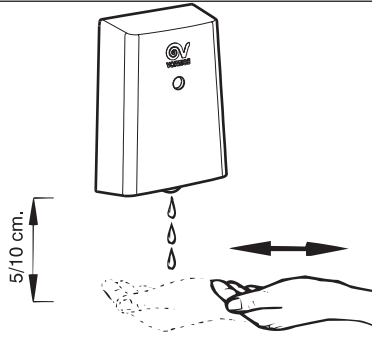
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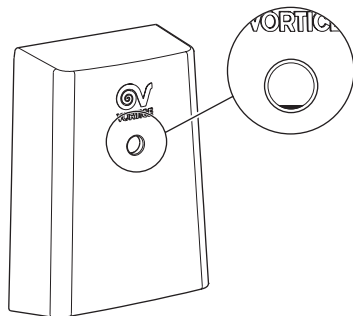
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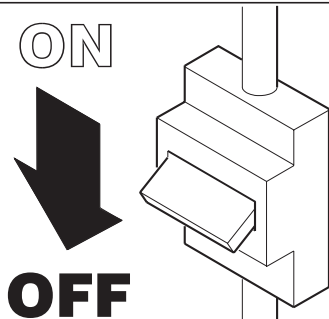
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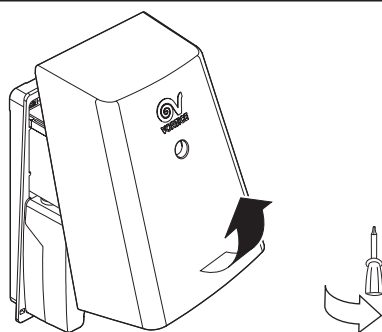
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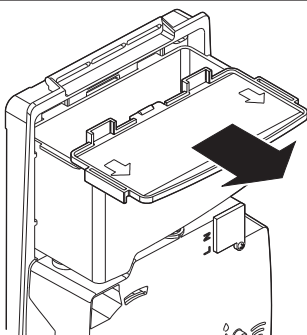
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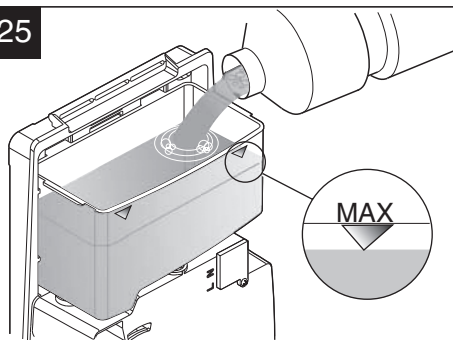
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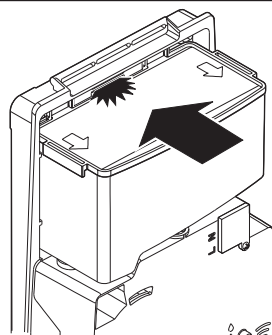
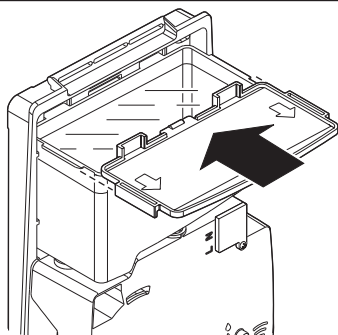
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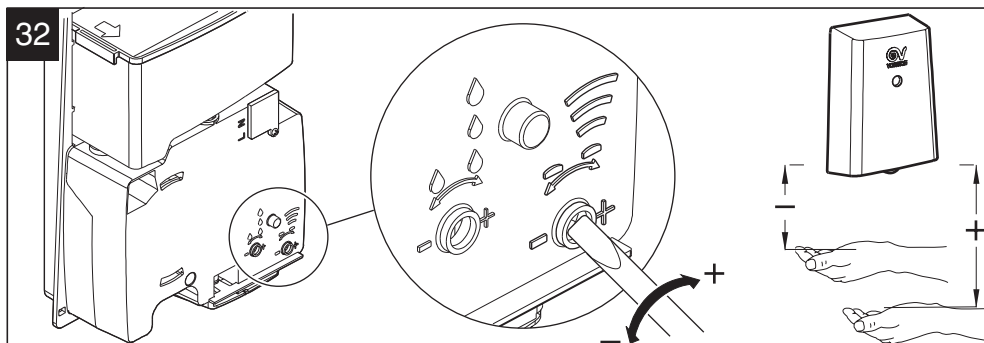
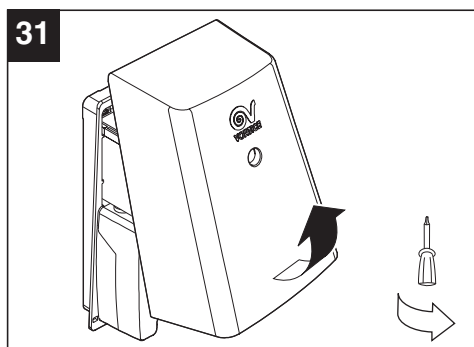
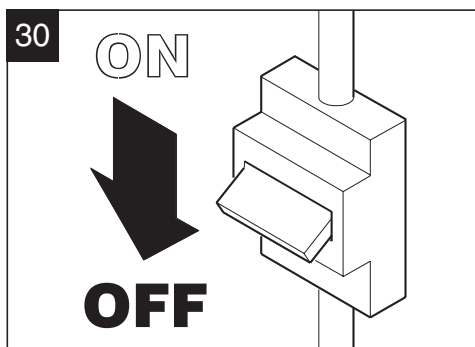
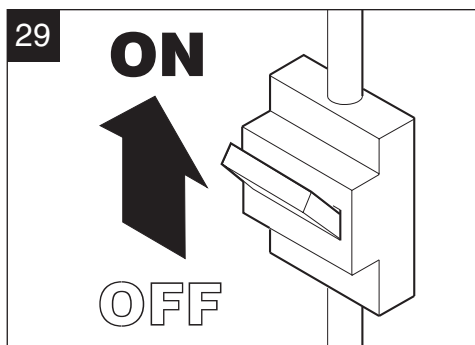
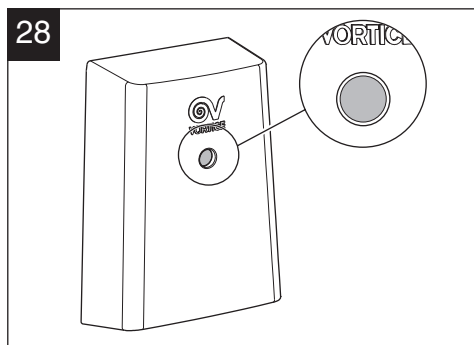
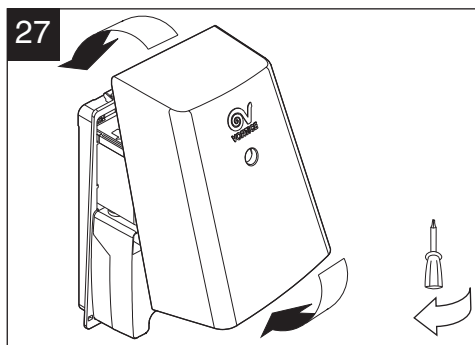


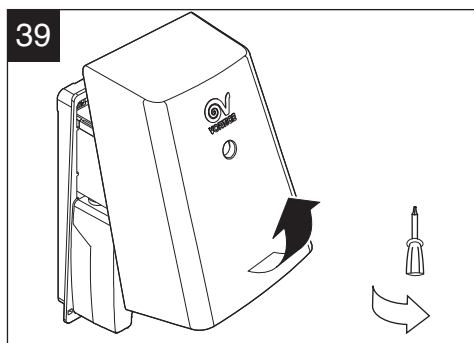
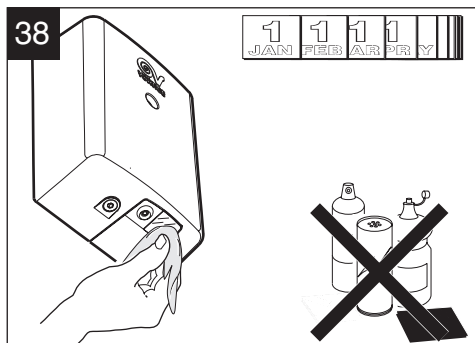
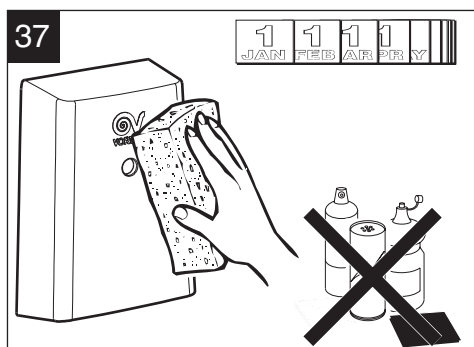
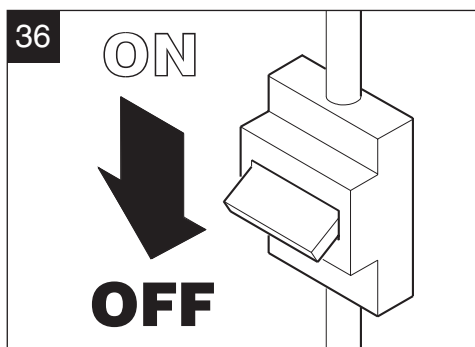
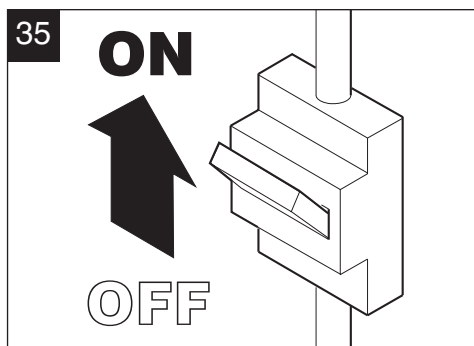
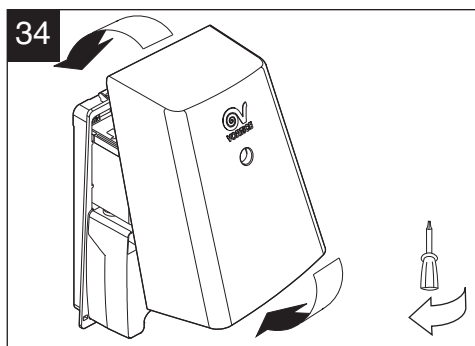
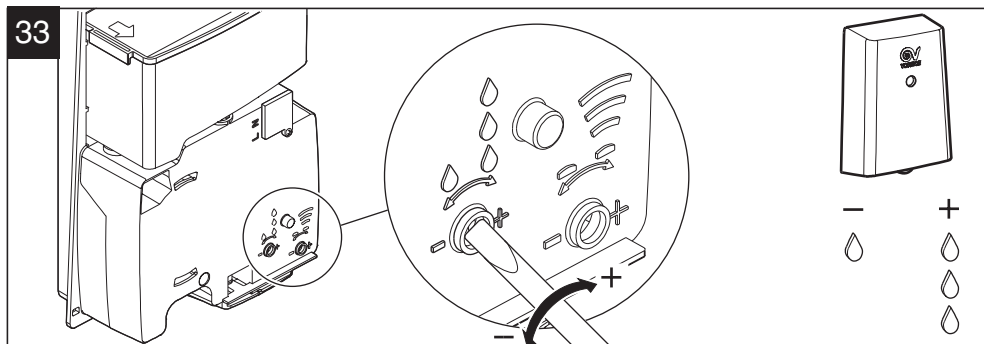
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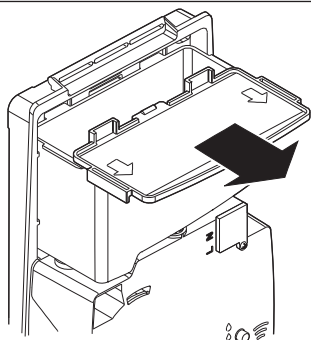
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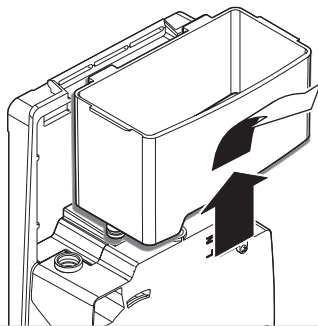




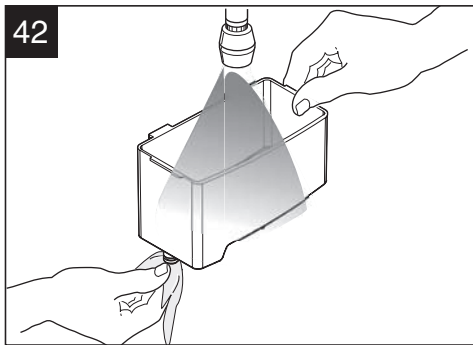
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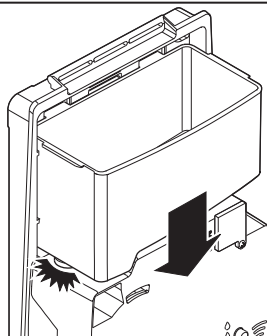
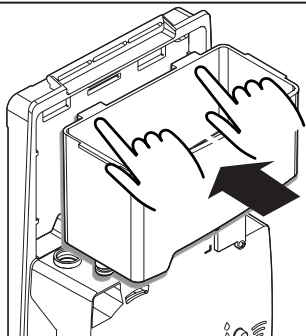
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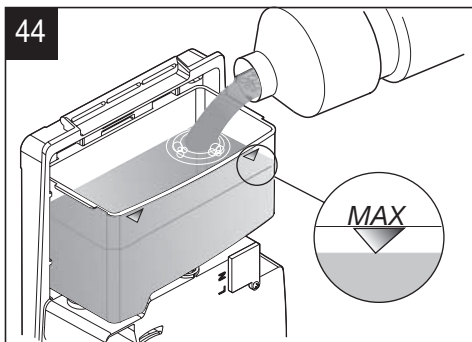
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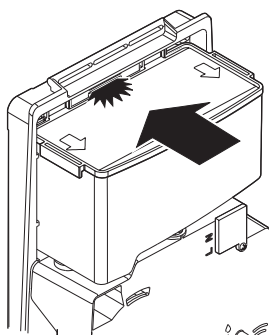
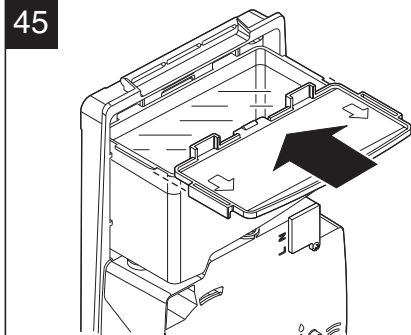
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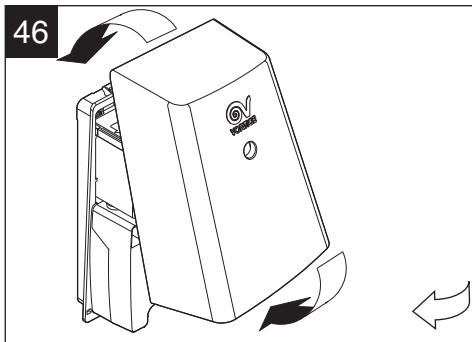
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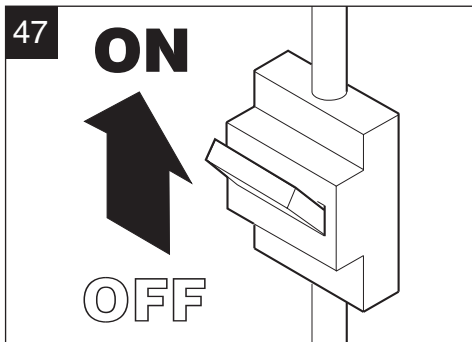
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La società Vortice S.p.A. si riserva il diritto di apportare tutte le varianti migliorative ai prodotti in corso di vendita.  
 The company Vortice S.p.A. reserves the right to make improvements to products at any time and without prior notice.  
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 Die Firma Vortice S.p.A. behält sich vor, alle eventuellen Verbesserungsänderungen an den Produkten des Verkaufsangebots vorzunehmen.  
 La compañía Vortice S.p.A. se reserva el derecho de incorporar todas las mejoras necesarias a los productos en fase de venta.  
 Vortice S.p.A. 公司 股份有限公司 保留在产品销售期间进行产品改良的权利。

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**A**

**TAGLIANDO INTERVENTO IN GARANZIA  
CERTIFICATE OF WORK PERFORMED UNDER GUARANTEE  
COUPON INTERVENTION SOUS GARANTIE**

**DATA INTERVENTO**

DATE OF WORK - DATE INTERVENTION

**TIMBRO CENTRO ASSISTENZA**

STAMP OF TECHNICAL ASSISTANCE CENTRE - CACHET SERVICE APRES-VENTE

**B**

**TAGLIANDO INTERVENTO IN GARANZIA  
CERTIFICATE OF WORK PERFORMED UNDER GUARANTEE  
COUPON INTERVENTION SOUS GARANTIE**

**DATA INTERVENTO**

DATE OF WORK - DATE INTERVENTION

**TIMBRO CENTRO ASSISTENZA**

STAMP OF TECHNICAL ASSISTANCE CENTRE - CACHET SERVICE APRES-VENTE

**C**

**TAGLIANDO INTERVENTO IN GARANZIA  
CERTIFICATE OF WORK PERFORMED UNDER GUARANTEE  
COUPON INTERVENTION SOUS GARANTIE**

**DATA INTERVENTO**

DATE OF WORK - DATE INTERVENTION

**TIMBRO CENTRO ASSISTENZA**

STAMP OF TECHNICAL ASSISTANCE CENTRE - CACHET SERVICE APRES-VENTE

**D**

**TAGLIANDO INTERVENTO IN GARANZIA  
CERTIFICATE OF WORK PERFORMED UNDER GUARANTEE  
COUPON INTERVENTION SOUS GARANTIE**

**DATA INTERVENTO**

DATE OF WORK - DATE INTERVENTION

**TIMBRO CENTRO ASSISTENZA**

STAMP OF TECHNICAL ASSISTANCE CENTRE - CACHET SERVICE APRES-VENTE

## ITALIA CONDIZIONI DI GARANZIA

VORTICE SPA garantisce i suoi prodotti per **2 anni** dalla data dell'acquisto, che deve essere comprovata da idoneo documento fiscale (scontrino o fattura), rilasciato dal venditore. Nel suddetto periodo di garanzia VORTICE SPA si impegna, dopo aver effettuato le opportune valutazioni tecniche, a riparare o a sostituire gratuitamente le parti dell'apparecchio che risultassero affette da difetti di fabbricazione. La presente garanzia, da attivare nei modi e nei termini di seguito indicati, lascia impregiudicati i diritti derivanti al consumatore dalla applicazione del D. lgs. 24/2002. Tali diritti, conformemente alla legge, potranno essere fatti valere esclusivamente nei confronti del proprio venditore.

La presente garanzia è valida su tutto il territorio italiano.

### **Modalità e condizioni di attivazione della garanzia**

Gli interventi in garanzia (riparazioni o sostituzioni del prodotto ovvero delle parti difettose) saranno eseguiti presso uno dei Centri di Assistenza Tecnica autorizzati da VORTICE il cui indirizzo è disponibile sul sito [WWW.VORTICE.COM](http://WWW.VORTICE.COM) o contattando il **numero verde 800.555.777**.

La prestazione eseguita in garanzia non prolunga il periodo della garanzia. Pertanto, in caso di sostituzione del prodotto o di un suo componente, sul bene o sul singolo componente fornito in sostituzione non decorre un nuovo periodo di garanzia ma si deve tener conto della data di acquisto del prodotto originario.

## UK AND IRELAND CONDITIONS OF WARRANTY

This guarantee is offered as an extra benefit and does not affect your legal rights. All electrical appliances produced by VORTICE SPA are guaranteed by the Company for 2 years against faulty material or workmanship. If any part is found to be defective in this way within the first twentyfour months from the date of purchase or hire purchase agreement, we, or our authorised service agents, will replace or at our option repair that part without any charge for materials or labour or transportation, provided that the appliance has been used only in accordance with the instructions provided with each appliance and has been not connected to an unsuitable electricity supply, or subjected to misuse, neglect or damage or modified or repaired by any person not authorised by us. The correct electricity supply voltage is shown on the rating plate attached to the appliance.

This guarantee is normally available only to the original purchaser of the appliance, but VORTICE will consider written applications for transfer. Should any defect arise in any Vortice product and a claim under guarantee become necessary, the appliance should be carefully packed and returned to your approved Vortice stocklist. This portion of the guarantee should be attached to the appliance.

### ITALIA

Spedire la garanzia in busta chiusa a:

Vortice S.p.A.  
Strada Cerca 2  
Frazione di Zoate  
20067 Tribiano Milano.

☐ Autorizzo VORTICE SPA ad inserire i miei dati nelle sue liste e a comunicarli a terzi per l'invio di materiale pubblicitario ed informativo. In ogni momento, a norma dell'art. 13 legge 675/96, potrò avere accesso ai miei dati, chiederne la modifica o la cancellazione oppure oppormi al loro utilizzo scrivendo a:

**Vortice S.p.A.  
Responsabile  
trattamento dati  
- Strada Cerca, 2  
- Frazione di Zoate -  
20067 Tribiano (MI).**

☐ Non autorizzo (barrare se interessa)

### UK-IRELAND

Send the guarantee in sealed envelope to:

Vortice Limited  
Beeches House  
Eastern Avenue  
Burton on Trent  
DE13 0BB United Kingdom

☐ I authorize VORTICE LTD. to include my personal details within their database, which they use, via a third party for the despatch of advertising material, at any time, in accordance with the regulations in force within my country. I can have access to my details and can request changes, or prohibit the usage of my details. This will be done by addressing my request directly to:

**Vortice Limited  
Beeches House  
Eastern Avenue  
Burton on Trent  
DE13 0BB United  
Kingdom.**

☐ I do not authorize (please tick if required)

### OTHER COUNTRIES

Please send the guarantee to the retailer's address in the country where the appliance has been purchased.

☐ I authorize VORTICE SPA and its local distributors to include my personal details within their database and they can use it through a third party for the despatch of advertising material. At any time, in accordance with the regulations in force within my country. I can have access to details and can ask to make changes, or prohibit the usage of my details. This will be done by addressing my request directly to the headquarters of the local distributor where the appliance has been bought.

☐ I do not authorize (please tick if required)

## 1 GARANZIA - GUARANTEE - GARANTIE

### DA CONSERVARE

TO BE RETAINED  
A CONSERVER



#### DATA ACQUISTO

Purchase date - Date d'achat

Per poter usufruire della garanzia il cliente deve compilare e rispedire alla VORTICE SPA, entro 8 giorni dall'acquisto, la "Parte 2" del tagliando di garanzia, all'indirizzo e con le modalità in tale parte riportate. La "Parte 1" del tagliando di garanzia deve essere conservata e presentata, unitamente al documento fiscale (scontrino o fattura) rilasciato dal venditore al momento dell'acquisto, al Centro Assistenza autorizzato di VORTICE SPA, che dovrà eseguire l'intervento in garanzia.

This warranty must be attached to the appliance should it need to be returned for servicing.

N.B. Guarantee is only valid if all details are completed correctly.

ATTENTION: pour bénéficier de la garantie, le présent certificat doit obligatoirement accompagner l'appareil présumé défectueux. Le certificat doit porter le cachet du revendeur et la date d'achat. A défaut, la garantie sera comptée à partir de la date de sortie d'usine.

#### Esclusioni

La presente garanzia non copre:

- Le rotture provocate dal trasporto.
- I difetti o guasti derivanti da uso non corretto o improprio da parte del cliente.
- I difetti derivanti dal mancato rispetto delle avvertenze e condizioni d'uso indicate nel libretto di istruzioni ed uso allegato al prodotto.
- I difetti derivanti da non corretta installazione ovvero da una installazione effettuata senza rispettare quanto previsto nel relativo capitolo del libretto di istruzioni ed uso.
- I guasti derivanti da un errato allacciamento alla rete di alimentazione elettrica o per tensione di alimentazione diversa da quella prevista per l'apparecchio, ovvero diversa dal limite stabilito dalle norme CEI (+/- 10% del valore nominale).

La presente garanzia non copre, inoltre, gli eventuali difetti derivanti da una cattiva manutenzione ovvero da interventi effettuati da personale non qualificato o da terzi non autorizzati.

#### TIMBRO RIVENDITORE

stamp of supplier  
cachet du vendeur

|       |
|-------|
| CONF. |
| COLL. |

#### DATA SPEDIZIONE

Mailing date - Date d'expédition

## 2 GARANZIA - GUARANTEE - GARANTIE

### DA SPEDIRE (entro 8 giorni dall'acquisto)

TO SEND (within 8 days from date of purchase)  
A RETOURNER (dans les 8 jours après l'achat)

#### TIMBRO RIVENDITORE

stamp of supplier  
cachet du vendeur



#### DATA ACQUISTO

Purchase date - Date d'achat

#### DATI UTENTE / CUSTOMER DATA / COORDONNÉES DE L'UTILISATEUR

nome / name / nom \_\_\_\_\_  
cognome / surname / prenom \_\_\_\_\_  
via / street / rue \_\_\_\_\_  
cap / post code / code postal \_\_\_\_\_  
città / town \_\_\_\_\_

Dichiaro di aver preso atto delle condizioni di garanzia specificate sul certificato in mio possesso e autorizzo la gestione dei miei dati personali (v. retro).

I have read and understood the terms and conditions of this guarantee and I authorize the processing of my personal details (see overleaf).

Suivant les conditions de garantie définies par le certificat en ma possession j'autorise l'utilisation de mes coordonnées (voir au verso).

Firma / Signature / Signature \_\_\_\_\_

#### DATA SPEDIZIONE

Mailing date - Date d'expédition